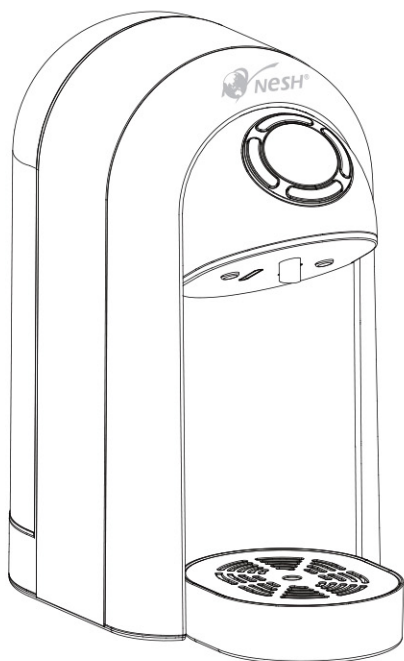




Instant Hot Water *Dispenser*



User Guide

A complete guide for a
complete NESH experience

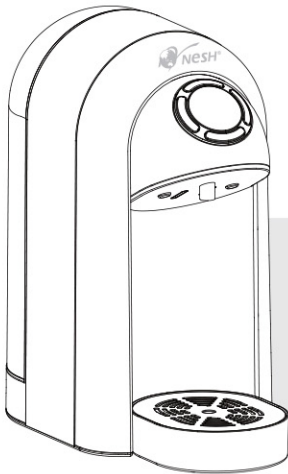
Model: EM3038S

Product Introduction

Congratulations that you have a NESH Instant Hot Water Dispenser! This product is a home use instant hot water dispenser, able to dispense hot water at different temperature requirements. It is instant, healthy and safe.

Features:

1. **Instant:** hot water is dispensed instantly within 3-5 seconds, no pre-boil or keep warm required.
2. **Energy saving:** Operate only when heating, save energy and environmental friendly.
3. **Safety:** Instantly dispense, no re-boiling, no dry boil, it is safe and healthy.
4. Intelligent Adjustable Heating meets your different water temperature needs in tea, coffee and milk making.
5. Intelligent Adjustable Volume meets your variety water quantity needs.



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Model	: EM3038S
Weight	: 2.5kg
Dimension	: 313 x 168 x 327(mm)
Power Consumption	: 2000W-2400W
Jug Capacity	: 2 Litres
Voltage	: 220V~240V~50/60Hz

Safety Precautions

Please comply with the safety measures stated in this user manual for personal and property safety. Do not carry out any operation without going through thoroughly this manual.

Icon Description



Warning

Installation and operation errors may cause serious personal injury and property damage



Precaution

Be alert for matters related to installation, usage and maintenance



Instruction

Follow instructions given in the manual

Safety Precautions



Warning

1. Power outlet must be proper grounded 3 pin plug. The outlet current should be greater than 10A. If the product is found not proper during operation, turn off the power immediately and request professional electrician to ensure the outlet is properly grounded.
2. This product must be installed in a dry cool place, avoid direct sunlight and flammable materials. Do not place foam, cardboard or similar materials underneath the product, this is to avoid electric leakage as a result of water accumulation. This product is not suitable for outdoor use or water splashing area.
3. Do not squeeze, temper or collide the product during its transportation, installation or operation. This is to avoid product damage.
4. Hold on to the 3 pin plug instead of the power cord to unplug. Do not extend the power cord to avoid fire hazard.
5. Dry boil is strictly prohibited.
6. Do not pull the power cord when moving this product. Do not coil the power cord around the product during operation.
7. Do not place or use the product on heating surface or in high temperature area.
8. Do not touch the water outlet as to avoid burn injury.
9. Do not immerse the power cord into any liquid.
10. Make sure the power outlet has sufficient voltage capacity as to avoid short circuit. Also make sure the voltage of the power supply match the product's specification.
11. Do not add water or move the water tank while in operation.
12. Adjust the height of the water outlet accordingly as to avoid injury due to water spillage.
13. Place the product on firm surface and out of reach of children. Do not place the product on other electrical products.



Precaution

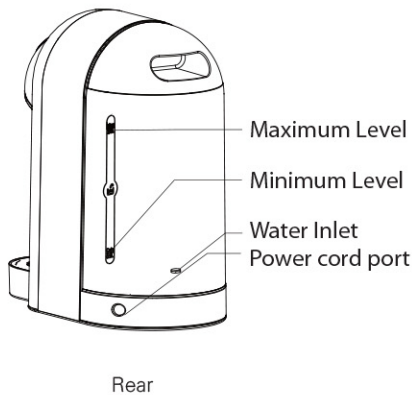
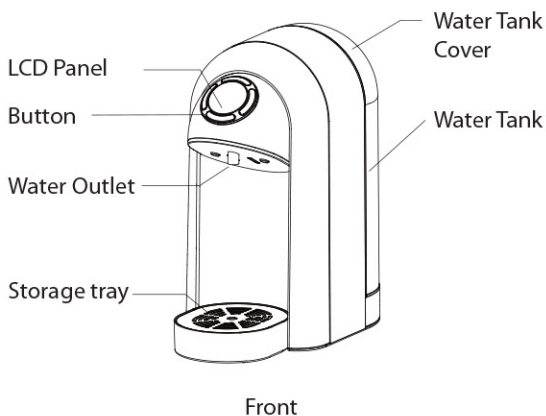
1. For first use or use again after a long keep of the product, you must first dispense room temperature water before increasing the temperature.
2. Adhere to the minimum and maximum water level. Add water promptly when reach minimum level.
3. Use only genuine parts for maintenance.
4. Use only soft cotton damp cloth to clean the product. Do not use cleaning products to clean the product as to avoid discoloration. Do not rinse or immerse the product in water.



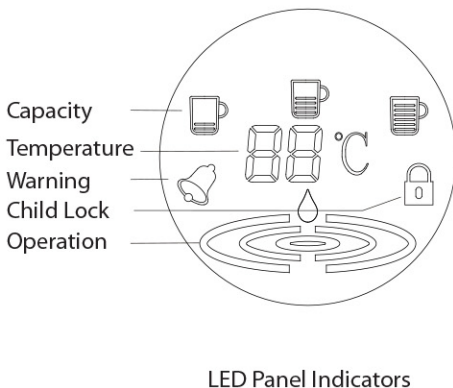
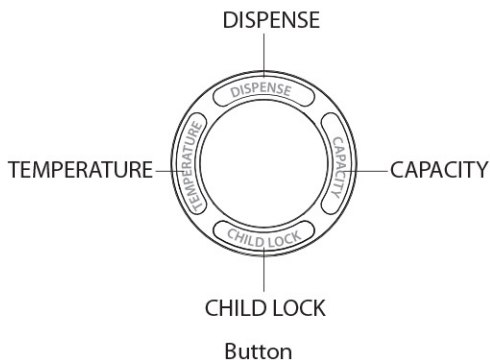
Instruction

1. Unplug the power outlet when not in use or during cleaning of the product.
2. Empty the water tank and turn off the power outlet if not in use for a long period.
3. Turn off and unplug the power outlet when there is water or electric leakage. Contact our customer service for professional technical service. Do not attempt to repair.
4. This product is a Y-shaped connection which can only be handled by professional technician. Do not attempt to repair.

Product Structure



Control Panel



Button Operation

ⓐ CHILD LOCK

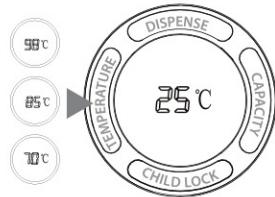
Press and hold the CHILD LOCK button for 5 seconds, release the button when the child lock icon appears on the LCD panel. The product is now in child lock mode. To unlock, press and hold for 5 seconds until the child lock icon disappears on the LCD panel. The product will not operate in child lock mode.



Button Operation

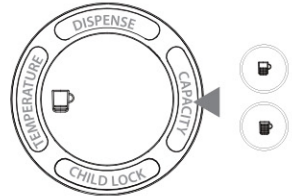
b TEMPERATURE

Press on the TEMPERATURE button to select 4 choices of water temperature to meet your needs, which are 25 °C, 98 °C, 85 °C and 70 °C.



c CAPACITY

Press the CAPACITY button to select from 3 choices of volume your desire, i.e. 150ml, 230ml and 300ml.



d DISPENSE

After selecting the water temperature and capacity, press on the DISPENSE button to dispense water.



e Light Indicator

There are light indicator at both sides of the water outlet for better visual of the operation of dispensing water.



Product Usage and Maintenance



Warning

1. This product only heat up water from its water tank. The water in the water tank is at room temperature. Too high or low water temperature may damage the product.
2. Do not pour in other liquid into the water tank except drinking water.
3. The power plug must be properly grounded and the current must be equal or greater than 10A or it may cause fire hazard.
4. Usage of the product by children and the disabled must be under proper supervision.
5. The product is a common household product, it is intended for home use only.
6. If there is fire hazard, cut off the power supply immediately and follow up with fire extinguishing action.

Product Usage and Maintenance



Instruction

1. Dispense a glass of 25°C water whenever first use the product at any given location. This is to let the product adapt to the domestic water temperature. (Kindly peel off the protective film on the casing and storage tray before use)
2. It is not necessary to clean the product for temporary non-use of the product (not more than 1 day).
3. For long term non-use of the product (more than 1 day), it is necessary to turn off the power supply and drain off the water tank. Please clean the product before reuse.
4. The 25°C water is at the same temperature of the water in the water tank. The 25°C water temperature is therefore fluctuating according to the temperature of the water tank.

First Use

1. Clean the water tank and waterways before first use.
2. Unpack and take the product from the carton box, then install the water connection box properly.
3. Rinse the water tank and make sure that it is clean before attaching to the product.
4. Fill in the water tank with only clean and fresh water. Do not exceed the maximum level or below the minimum level indicators. After filling in with water, attach the water tank to the main body of the product.
5. The product is in standby mode when turn on the power supply.
6. Place a glass below the water outlet, dispense a glass of 25°C water before dispensing higher water temperature.

Operating Instructions

1. Remove the storage tray and the protective film on the stainless steel surface. Then put back the storage tray to its place.
2. Pour clean and fresh water into the water tank with clean hands. Close the cover. Do not exceed the maximum level or below the minimum level.
3. Attach the water tank to the main body of the product. Make sure the water tank is properly attached by giving a little push down to the bottom.
4. Plug in with dry hands. The LCD panel will light on and the product is now in standby mode.
5. Place a glass below the water outlet, it is ready to dispense.
6. Dispensing Hot Water: Select 98°C water temperature. If you need lower water temperature, you may select 70°C or 85°C from the TEMPERATURE button. 98°C is suitable for tea making, 70°C for milk making and 85°C for coffee making. 25°C is at room temperature, you may dispense right after selecting the volume of water needed.
7. Keep the product at child lock mode when temporary not is use.
8. Drain off the storage tray when needed.

Product Usage and Maintenance



Precaution

Trouble Shooting

It is normal to encounter below cases during the operation of the product, please use at ease.

1. There will be sound of water pumping during heating.
2. In the state of dry boil, the anti dry boil protection will alert, this is normal.
3. Lower water temperature will cause longer heating period.
4. The water temperature dispensed will be lower in location of higher sea levels.
5. Beware of water steam when dispensing water at higher temperature in location of higher sea levels.

Symptom	Possible Cause	Solution
The product does not work	No power connection	Plug in the power
	In child lock mode	Release the child lock mode
The machine does not dispense water	Water tank is not properly attached	Lift the water tank and reattach properly to the bottom.
	In child lock mode	Release the child lock mode
Slow Water flow	Blockage	Clean the filter cloth of the water inlet below the water tank
Water temperature too low	The computer programming is not ready	Dispense 2 glasses of 98°C water consecutively for the product to get ready its heating function.
Alarm Alert	Lack of water in the water tank	Add water into the water tank
	Water temperature is too high or too low in the water tank	Use required water temperature
	dry boil	Add water into the water tank
	Improper first use of the product	Do the proper first use before dispensing hot water
Abnormal Water Odour	Water tank is not cleaned	Clean the water tank
	Use of odorous liquid	Do not use the product in odorous environment. Do not use odorous water

Limited Warranty

1. NESH Marketing Sdn. Bhd. warrants that this NESH product and/or its genuine NESH part/accessory is free from defects in material and workmanship at the time of its original purchase by a consumer.
2. If during the warranty period, this product fails to operate under normal use and service due to defects in design, materials and workmanship, NESH authorised distributors or service partners will at their option, either repair or replace the product in accordance with the terms and conditions stipulated herein.
3. NESH and its service partners reserve the right to charge a handling fee if a returned product is found not to be under warranty according to the conditions below.

Terms & Conditions

1. This warranty is valid for the original proof of purchase issued to the original purchaser for this product by a NESH Authorised dealer. NESH reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the product from the dealer.
2. This warranty does not cover any failure of the product due to normal wear and tear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the NESH instructions for use and maintenance of the product, nor does this warranty cover any failure of the product due to accident, hardware modification or adjustment, acts of God or damage resulting from shock and impact.
3. This warranty does not cover product failures caused by installations, modifications, repair or opening of the product performed by non-NESH Authorised personnel.
4. This warranty does not cover product failures which have been caused by use of accessories or other peripheral devices which are not NESH or NESH branded original accessories intended for use with the product.
5. There are no expressed warranties, whether in written or oral, other than this printed limited warranty.



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