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 **HeroPro Max**

## User Manual Model: AP2024B

Please read this user manual carefully before usage. Kindly retain for future reference.

*Breathe  
like never before*



## Contents

Dear NESH Valued Customer:

Thank you for choosing our product. Please read this user manual carefully for safe and effective use of the product.

"Breathe like never before" - NESH HeroPro Max Air Purifier is designed to effectively purify and deodourise your indoor air quality. It can remove 99.98% of harmful and unpleasant airborne pollutants such as pollen, mould spores, dust mites, human skin cells, hair, pet debris, bad odours, haze and even bacteria!

In order to maintain best indoor air quality, we strongly recommend using this Air Purifier 24 hours daily, so that you can enjoy safe, healthy and comfortable environment.

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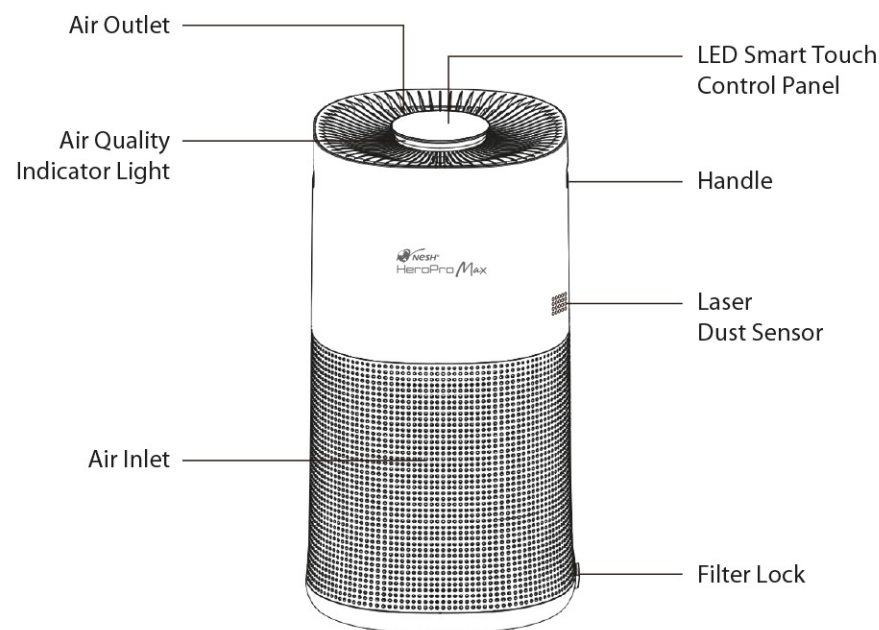
### Disclaimer:

The contents of this user manual have been carefully checked. The company reserves the right to explain for any mistake and/or omission in print or misunderstanding of the contents. In addition, any technical improvement will be updated in the revised version without prior notice. With a view to constantly improving our products, we reserve the right to make any changes in their technical, program or aesthetic features connected with their technical evolution.

### Product Specification

Model	: AP2024B
Weight	: 7.24kg
Rated Voltage	: 220-240V~50-60Hz
Rated Power	: 57W
Dimension	: 310 x 310 x 593 mm

## Product Structure

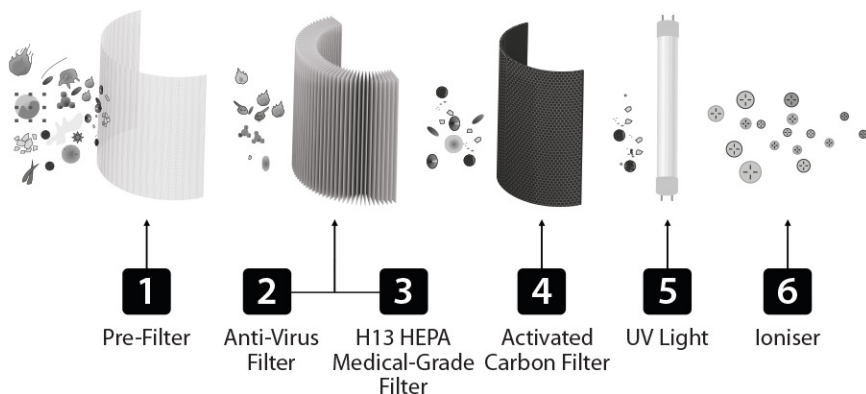


## Product Features

- Modern Design with Exquisite Materials
- Aggressive Performance: Large Coverage with High Clean Air Delivery Rate (CADR)
- Japan DC Motor: lower power consumption, longer lifespan, lower noise level
- 360° Purification and Deodourisation
- 6-Stage Filtration System: Pre-Filter, Anti-Virus Filter, H13 HEPA Medical-Grade Filter, Activated Carbon Filter, UV Light, Ioniser
- Laser Dust Sensor: more sensitive, more accurate air quality detection
- Colour Ring Air Quality Indicators - Red, Purple, Green, Blue
- 4-Level Fan Speed
- Timer up to 12 hours
- Child Lock Function
- UV Function
- Ioniser Function
- Smart Air Quality PM2.5 Level Display
- Filter Replacement Reminder
- Auto Mode, Sleep Mode

## Product Features

### Powerful 6 Stages of Filtration System



#### 1. Pre-Filter

To trap large particles such as pet fur, dander and coarse dust. It is durable and can be cleaned easily. It also helps improve the performance and prolong the lifespan of the rest of filters.

#### 2. Anti-Virus Filter

Effectively removes viruses and bacteria.

#### 3. H13 HEPA Medical-Grade Filter

Effectively removes 99.98% of ultra-fine airborne particles, as small as 0.3 micron. It traps airborne particles that make up dust, including bacteria, pollen, mould spores, dust mites, human skin cells, hair and pet debris.

#### 4. Activated Carbon Filter

Deodourises the air by absorbing harmful toxins emitted by building materials, adhesives, wall paint, furniture and cleaning agents including unpleasant odours and polluting gases.

#### 5. UV Light

Using cold cathode ultraviolet light with a wavelength of 254nm to effectively kill micro-organisms such as bacteria and viruses, and inhibit the reproduction and production of bacteria and viruses. We care for your health and the environment, that is why our cold cathode UV light trigger voltage is only 500v, which will not produce ozone, you can use it safely.

#### 6. Ioniser

Built-in Ioniser generator can produce large amounts of negative ions to remove airborne pollutants from the air, eliminating odours with strong absorption. The negative ions will make bacteria lose their activity, rendering them harmless.

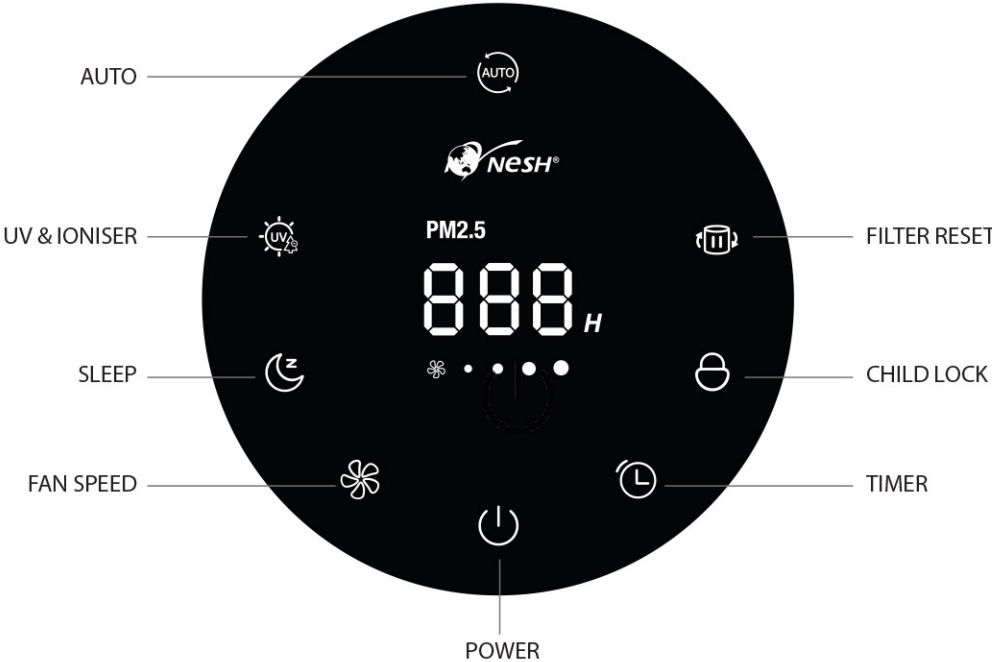
## Safety Precautions

To safely use the product and avoid unnecessary electric shocks and hazards, please observe the following:


- This product shall be operated by a sound minded person.
- Supervision shall be given to person with disability or children above 8 years old when operating this product.
- Do not allow children to operate the product without supervision.
- Cleaning and maintenance shall not be carried out by children without supervision.
- Do not touch the power plug with wet hands.
- Do not use damaged or modified power cord and socket.
- Do not dismantle or modify the product.
- Make sure the power plug is unplugged before cleaning the product.
- Insert the power plug properly before operating the product.
- Clean the power plug regularly. The accumulation of dust and moist on the power plug may cause fire hazard. Unplug the power plug and clean it with a dry cloth.
- Do not place any metal parts in the Air Inlet and Outlet to avoid damaging the inner parts and electric shock.
- Do not stare at the light source of the product to avoid eye discomfort.
- Do not use any chemical solvent to clean the product to avoid damage, short circuit and fire hazard.
- Do not spray insecticide near the product to avoid fire hazard.
- The product is not suitable to be used in the kitchen.
- The product is not an air ventilator.
- Do not switch on the product during fumigation as the chemical residues may remain in the product and being released to the air when in operation, which may lead to health issue.
- Do not touch the product with wet hands when it is in operation.
- Hold on the power plug when pulling it out from the socket instead of pulling its cable.
- This product is for indoor use only, do not expose to sun and rain.
- Do not use the product in wet or flammable areas.
- Do not put any volatile substances or combustible materials on the product such as tobacco or alcohol.
- Do not cover the cord with throw rugs, runners, or similar coverings.
- Do not attempt to repair or adjust any electrical or mechanical functions of this product.
- Do not discard the product with household waste but recycling centre as to protect the environment. Filters are classified as household garbage.





LED Smart Touch Control Panel





How to Use

**POWER**   
Touch to turn on/off.





**TIMER**   
Choose your desired Timer setting from 1 to 12 hours.

**CHILD LOCK**   
Long press for 3 seconds to enter or exit the Child Lock Mode.


**FILTER RESET**   
It is time to replace the filter when the icon turns red. After replacing the filter, press and hold the icon for 3-5 seconds to reset the reminder, filter timer restarts.


**AUTO**   
Touch to turn on/off the Auto Mode. Under the Auto Mode, the product will choose the appropriate Fan Speed according to the measured air quality.

Air Quality Indicators

	<b>Speed 1</b>	Blue ( PM2.5 = 0 ~ 50 )	Good
	<b>Speed 2</b>	Green ( PM2.5 = 50 ~ 100 )	Moderate
	<b>Speed 3</b>	Purple ( PM2.5 = 100 ~150 )	Lightly Polluted
	<b>Speed 4</b>	Red ( PM2.5 > 150 )	Heavily Polluted

**UV & IONISER**   
Touch to activate the UV/IONISER function. Touch again to turn it off but it is recommended to keep the UV/IONISER function on for optimal air quality.

**SLEEP**   
Touch to activate the Sleep Mode and the icon will flash for 5 seconds. All lights except the Sleep Mode light indicator will turn off during Sleep Mode. Touch again to deactivate the Sleep Mode.

**FAN SPEED**   
Choose the Fan Speed from 4 settings: I (Low), II (Medium), III (High) and IV (Turbo).

## Cleaning & Maintenance

### Cleaning the Product

It is a good practice to clean the product once a month with a clean, dry and soft cloth to avoid dust accumulation. More frequent cleaning may be required depending on the environmental conditions.

#### NOTE:

1. DO NOT stick any foreign objects or your fingers inside the unit.
2. DO NOT use gasoline, benzine, thinner, harsh cleaners, etc. on and/ or in the unit during cleaning to prevent damaging the product.
3. DO NOT use alcohol or other solvents to clean the product.

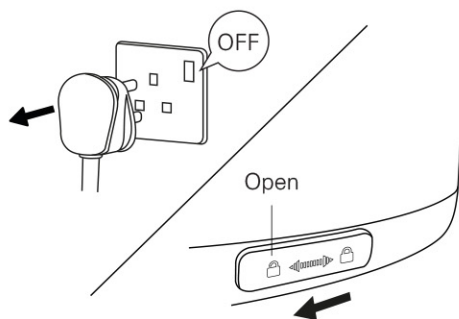
### Storage of the Product

Should you need to store the product for a long period of time, unplug the power plug and make sure the inside of the product is completely dry. The product must be kept in an upright position in a dry and ventilated area.

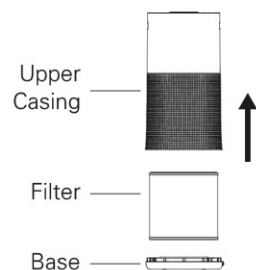
### Filter Replacement

The lifespan of the filter is 3,000 hours. For the good health of your family, the filter should be changed in time. Unsealing the new filter only when you want to replace it, as exposure to the air reduces its performance and lifespan.

- ① Unplug the power plug. Unlock the Filter Lock by sliding it to the left.

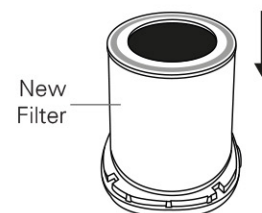


- ② Lift up the upper casing and remove the filter.

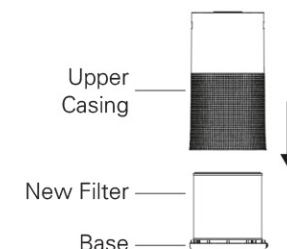


## Cleaning & Maintenance

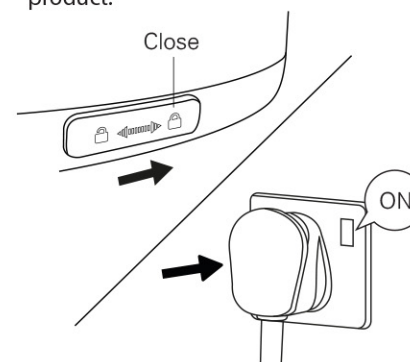
- ③ Remove the new filter packaging, then put the new filter onto the base.



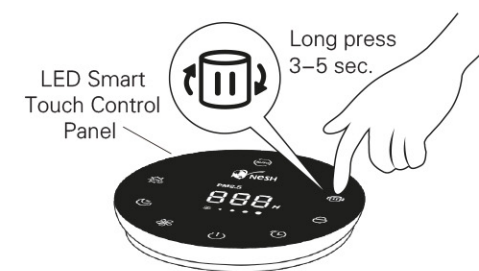
- ④ Put back the upper casing.



- ⑤ Lock the Filter Lock by sliding it to the right until you hear a "click" sound. Plug in and turn on the product.



- ⑥ Long press the Filter Reset icon for 3-5 seconds to reset the filter reminder.



### How to order filter replacement for HeroPro Max?



**HeroPro Max  
Filter Replacement**  
Model No: AP2024BFT



Scan the QR code to purchase the filter replacements and for more guidance.



Alternatively, contact our  
NESH CARE Team  
**03-8060 3668**

## Troubleshooting

Conditions	Possible Causes	Possible Solutions
Product does not operate	The power plug is not plugged in properly.	Plug in the power plug properly.
	Damaged power plug or cord.	Replace a new power plug or cord.
Fan does not work	The product is not turned on.	Plug in the power plug and turn on the product.
	The dynamo is damage.	Contact our NESH CARE Team.
	The product is placed on an uneven place.	Place the product in an upright position, on a dry and sturdy surface.
	Foreign particles in the product.	Contact our NESH CARE Team.
	The motor is loose.	Contact our NESH CARE Team.
	Plastic packaging of the filter is not removed.	Remove the plastic packaging and reinstall the filters.
Poor performance or purification ability	Filter is not replaced.	Replace with new filter.
	The Air Inlet and Outlet are blocked.	Clean the inlets.
	Plastic packaging of the filter is not removed.	Remove the plastic packaging and reinstall the filters.
	Not enough gap around the product.	Make sure the Air Inlet is at least 50cm and the Air Outlet is at least 10cm away from the wall.

Should you need further assistance:



Scan the QR code for more guidance.



Alternatively, contact our NESH CARE Team  
**03-8060 3668**

## Limited Warranty

1. NESH Marketing Sdn. Bhd. warrants that this NESH product and/or its genuine NESH part/accessory is free from defects in material and workmanship at the time of its original purchase by a consumer.
2. If during the warranty period, this product fails to operate under normal use and service due to defects in design, materials and workmanship, NESH authorised distributors or service partners will at their option, either repair or replace the product in accordance with the terms and conditions stipulated herein.
3. NESH and its service partners reserve the right to charge a handling fee if a returned product is found not to be under warranty according to the conditions below.

## Terms & Conditions

1. This warranty is valid for the original proof of purchase issued to the original purchaser for this product by a NESH Authorised dealer. NESH reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the product from the dealer.
2. This warranty does not cover any failure of the product due to normal wear and tear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the NESH instructions for use and maintenance of the product, nor does this warranty cover any failure of the product due to accident, hardware modification or adjustment, acts of God or damage resulting from shock and impact.
3. This warranty does not cover product failures caused by installations, modifications, repair or opening of the product performed by non-NESH Authorised personnel.
4. This warranty does not cover product failures which have been caused by use of accessories or other peripheral devices which are not NESH or NESH branded original accessories intended for use with the product.
5. There are no expressed warranties, whether in written or oral, other than this printed limited warranty.